

**Abstract of the Disclosure:**

**[0023]** A method for accessing content through multiple devices, e.g. Telephone (1) and/or a data device (4) such as a Personal Digital Assistant (PDA) or Web Enabled Mobile Phone, is discussed where a user can initiate interaction with data through any device (mode), and then switch to another mode of interaction without starting over. The discussed method also allows a user to return to the same point in an application where a call session was lost or intentionally disengaged before completion. The user can regain access to the original call session via any telecommunications (voice or non-voice) device. Access can be accomplished whether the device is the same or different from that used for the original session.